

Diagnotes Glossary

of Helpful Terms

Active Message - Message that is currently open and ongoing

Alias - a name created and assigned to a Room that allows external systems and non-Diagnotes users to send communications to the Room (see Diagnotes Extend)

Broadcast - allows a user to share info in a Room without being a Participant of that Room

Completed Message - Message that can no longer send or receive. Anyone who completes a Message closes it for everyone

Diagnotes Connect - secure connection that allows for interconnectivity between two Diagnotes sites

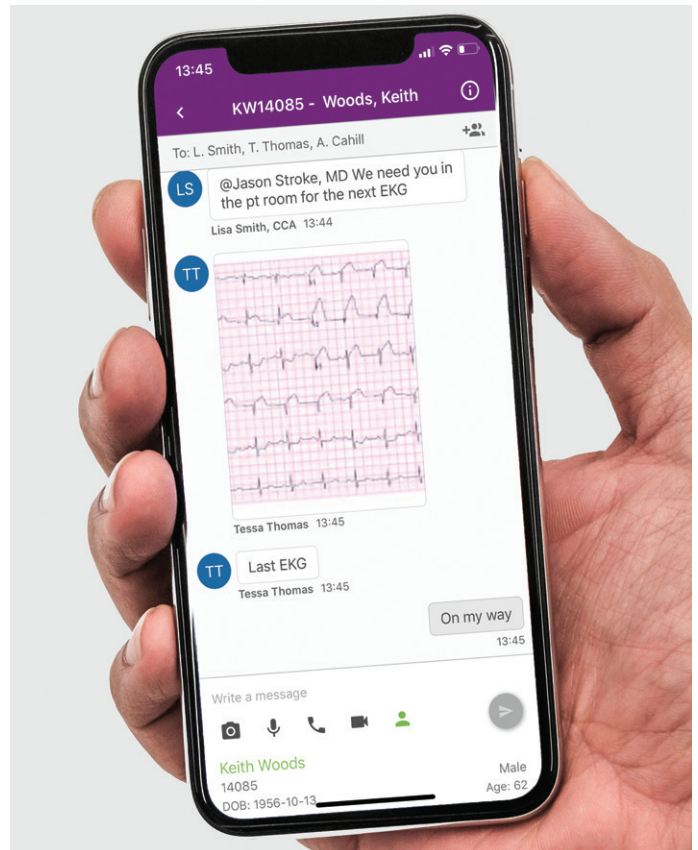
Diagnotes Extend - visitor portal for non-Diagnotes users to message a Diagnotes user or Room using a unique identifier or alias

Diagnotes Do Not Disturb (DND) - mutes notifications for all devices, including backup devices, until turned off, different than mobile devices do not disturb settings

External ID - a unique number assigned to each user that allows external systems and non-Diagnotes users to send communications to a user (see Diagnotes Extend)

Filter - search capability to find schedules or directories

Group/Subgroup - an organizational structure used for sorting, filtering, searching and identifying users



Hidden Group/Subgroup - Group/Subgroup that is not displayed to users

Home - landing page showing your Rooms, Messages & Recents

Leave a Message or Room - the ability for a user to remove themselves from a Message or Room; the Message or Room will no longer display in any folders

Message - direct thread of text, voice, photo and video communications usually two or more users

Mute - a setting that when enabled allows a user to stop notifications for a specific Message or Room, including associated backup notifications, i.e., pager, email and text notifications



Glossary cont.

My Account (browser) - houses the user's personal profile information and setting options; also home of the Profile Wizard

Notification Preview - if enabled at the organization, allows previews of Messages sent via Diagnotes to be visible in a user's mobile device push notifications

Options - possible actions in a Message or Room where a user can mute, name, lock, leave, or complete a Message or mute or leave a Room

Organization Site Administrator - user with maximum permissions, including the ability to create and maintain users, grant or remove user permissions, add Groups/Subgroups, monitor Messages and Rooms, run reports, and send organization-wide Alerts

Participant - a user added to a Room or Message

Patient of Record - patient record linked to a Message providing access to patient demographics

Patient Rooms - the ultimate collaboration space where users can share pertinent information (diagnostic information, test or lab results, etc.) with specific Participants

Permissions - assigned user authorization to perform functions

Profile Wizard - a step-by-step guide for users to complete their profile

Push Notification - notification sent to a user's mobile device in real time to alert them of a new communication

Remove a Message or Room Participant - the ability for a user to remove another participant from a Message or Room

Rename a Message - allows the creator of a Message to rename in order to identify a Message by topic or subject

Schedule Entry Name - provides further clarity for an on-call schedule; displays on the main Schedules page under Entry Name column

Schedule Note - provides additional information about an on-call schedule or someone on-call; displays as a sticky note on the main Schedules page

Schedule Tag - keywords or terms associated with Schedules to help describe and quickly sort Schedules

Search - ability to filter and find by the following: text, sender, attachment name and/or extension

Schedule Administrator - a user who has access to create, modify and maintain on-call schedules

Site Alert - customized alert that can be sent to a selected Group/Subgroup or to every user

Team Rooms - virtual workspaces where teams collaborate

Timeouts/Unread Message Alerts - a way to identify when a user has read a sent communication

