



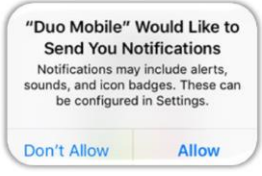
DUO Multifactor Authentication – Download, Device Registration, & Authentication

Qualification:

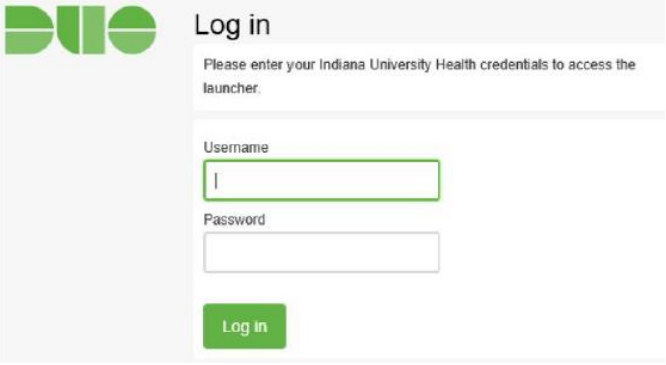
This document is intended to provide instructions for downloading the IU Health multifactor authentication **DUO mobile app** and **device registration**. [CLICK HERE](#) for a **brief video** on downloading the mobile app. After download and registration are complete this document provides steps to use **DUO PUSH** for authentication with DUO on your **computer** when working remotely and **DUO PASSCODE** for authentication when Wi-Fi/cellular connection are poor.

Step	Description:	Image
DOWNLOADING DUO MOBILE APP		
1	Navigate to the App Store (Apple) or Google Play (Android) on your MOBILE DEVICE :	
2	Type “Duo mobile” in the SEARCH field and tap to select Duo mobile :	
3	Tap the GET (Apple) or INSTALL (Android) button:	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Apple</p>  </div> <div style="text-align: center;"> <p>Android</p>  </div> </div>
4	Tap the Duo App OPEN button:	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Apple</p>  </div> <div style="text-align: center;"> <p>Android</p>  </div> </div>



5	Tap the ALLOW button:	
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REGISTER A MOBILE DEVICE WITH DUO

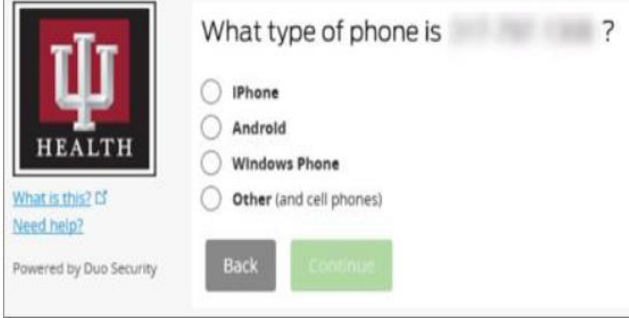

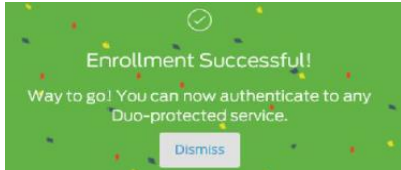
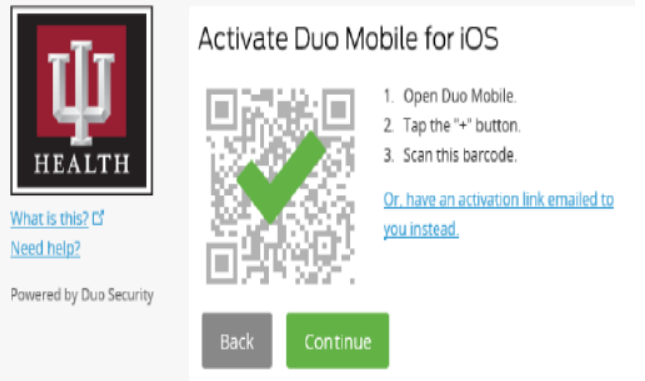
1	On your computer go to the following URL – https://2fa.iuhealth.org and log in using your IU Health NT credentials:	
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2	Click the Start Setup button:	
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3	Select your mobile device from the options displayed and select CONTINUE :	
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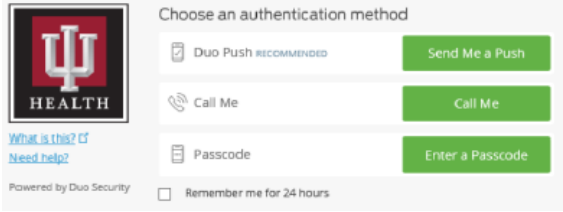
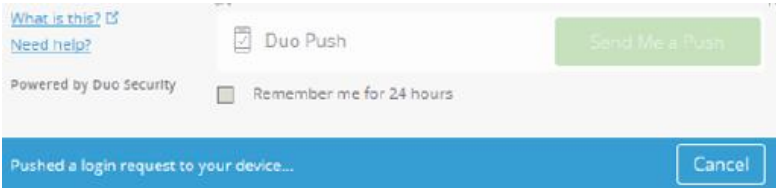
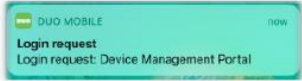


4	Enter your mobile phone number and select CONTINUE :	
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<p>5</p>	<p>Select the type of phone and select CONTINUE:</p>	
<p>6</p>	<p>Select the I HAVE DUO MOBILE INSTALLED button:</p>	
<p>7</p>	<p>Open the Duo Mobile app on your mobile device and scan the Aztec QR barcode:</p>	
<p>8</p>	<p>Select Continue button to complete registration:</p> <p>NOTE: <i>You will receive an Enrollment Successful display confirming device registration is complete.</i></p> 	




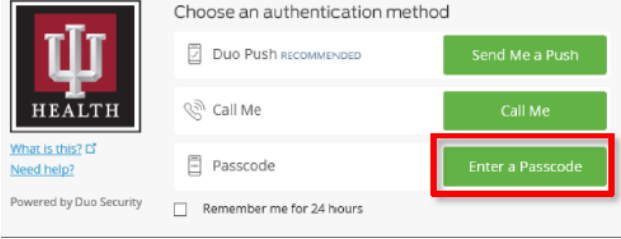
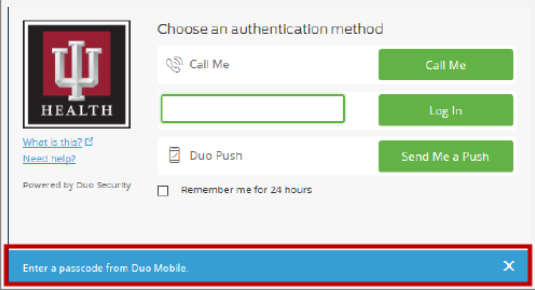
USING A DUO PUSH FOR AUTHENTICATION

1	Log into the IU Health system you wish to access using your IU Health network (NT) username and password:	<p>Systems impacted when working outside of the IU Health network/remote:</p> <ul style="list-style-type: none"> • IU Health Team Portal • Cisco AnyConnect VPN • Outlook Web Access • Citrix NSGate • Cerner • Diagnostics • VMWare Horizon View • Office365
2	Click the SEND ME A PUSH button:	
3	NOTE: On your computer a confirmation displays that a log in request was pushed to your device.	
4	NOTE: On your mobile device a push alert displays for confirmation or denial.	<div style="display: flex; justify-content: space-around;"> <div data-bbox="753 1220 1052 1331"> <p>iPhone</p>  </div> <div data-bbox="1235 1220 1500 1325"> <p>Android</p>  </div> </div>
5	Tap to respond to the request in the Duo App on your mobile device:	

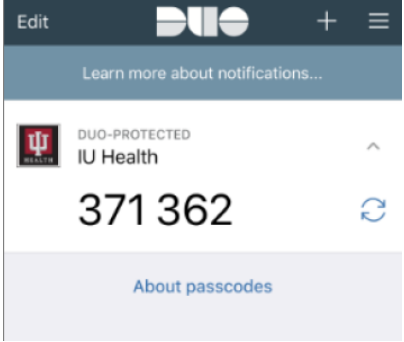


6	Press the APPROVE button:	
7	Return to your computer to access the desired IU Health system.	

USE A DUO PASSCODE FOR AUTHENTICATION

1	On your computer go to the IU Health system you wish to access and log in using your IU Health NT credentials:	
2	Click the ENTER A PASSCODE button when prompt displays:	
3	On your computer, the window displays a passcode entry field and prompts to Enter a passcode from Duo Mobile :	



4	On your mobile device, tap the open the Duo Mobile App :	
5	Return to your computer and type in your one-time IU Health passcode and select LOG IN button:	